# from the heart

#### **NEWS FROM THE CENTER FOR GRIEVING CHILDREN**

This issue: 2013 Report to the Community



## LEARN WHAT **YOU** DID FOR GRIEVING CHILDREN AND FAMILIES THIS YEAR.

You improved understanding of the grief journey.

Your support helped introduce a unique program evaluation tool to help kids and adults alike.

### You helped more hearts heal.

The number of Center participants climbed sharply in both Cumberland and York counties. You expanded grief support in our community.

You helped us bring education, training, and crisis support to schools, workplaces, medical offices, and more.



You are kind, compassionate, and amazing! Learn more inside.

Fall/Winter 2013



Home: 555 Forest Ave., Portland, ME 04101 York County Site: 893 Main Street, Sanford, ME 04073 CGCMAINE.ORG | 207.775.5216

#### **About the Center for Grieving Children**

For children and families confronting loss, change, and grief when someone close to them dies or is seriously ill, the Center for Grieving Children is an oasis of loving support. Trained volunteers and the support of the local community keep our services free for families. Founded in 1987, the Center today reaches more than 4,000 people annually, and depends on funding from individuals, businesses, foundations, and United Way.

For more information: (207) 775-5216 and cgcmaine.org

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You make the Center work.



# TAKING STOCK

**Creating an annual Report to Our Community** helps those of us at the Center for Grieving Children take stock of accomplishments and how they have evolved.

Look, for example, at the vision of Center founder Bill Hemmens, more than 26 years ago.

When Bill's adult sister died, leaving a young daughter, he searched for and finally found a childfocused program offering grieving children a place

to share feelings and experiences. It was in Oregon, and he flew there for training in their model. Returning to Maine, he recruited the people and resources needed to launch the Center, only the third such program in the nation at that time.

His vision is still gaining momentum. Today, we offer the Bereavement Peer Support program in both Cumberland and York counties. In the past year, we saw a steady increase in the number of people it served.

**Reflecting on the story of our Multicultural Peer Support program** is also inspiring. Initiated by a small group of Center staff and community partners, it has grown over 16 years into a program attracting national recognition and powered by a large, diverse group of volunteers and professionals.

In the fast pace of many of our lives, we don't always take time to reflect on where we have been and how far we have come. But looking back at the journey—at changes over time—allows us to recognize growth.

This year, for participants in the Center's peer grief-support groups, we've created a survey tool to help them reflect on changes and growth along their grief journey. You can read about it on page 2.

For your own reflection, consider all you are doing to make the Center's work possible. Your support brings grieving children and families through pain and isolation, and back to living fully.

Thank you.

**Anne Lynch Executive Director** 

# "Great mentors and role models"

Anne was honored in 2013 with the University of New England's Deborah Morton Award, given to women in Maine for exceptional leadership. Among her "great mentors and role models," she said in her acceptance remarks, "are the children and families I've met through the Center."



Anne with fellow awardees and UNE President Danielle Ripich (blue) and Thomas College President Laurie Lachance (red)

# WHAT YOU MAKE POSSIBLE

#### **Bereavement Peer Support**

By creating a safe place for grieving children and their families to talk about feelings and experiences, the Center's Bereavement Peer Support program fosters their resilience, coping skills, and emotional well-being. The number of participants climbed sharply last year in Portland and Sanford, Bereavement Peer Support groups for young adults, bereaved parents, and widows/ widowers/partners also met in Portland. Nearly 300 individuals meet weekly in peer groups facilitated by 139 trained volunteers.

# "I appreciate, every day, what the Center did . . ."

President of Patrons Oxford Insurance Company, Mark Pettingill made possible the Center's participation in the WCSH6 Companies that Care program which, this past summer, broadcast customcreated advertising highlighting the Center.

Nearly three years ago, Mark's wife, Melissa, died from lung cancer at just 45 years old. He and his sons came to the Center. He says, "I appreciate, every day, what the Center and its volunteers did for me and my family."

Thanks to your support, grieving children and families discovered one another's help. 



At the age of 15, I lost my best friend and hero, my sister, Dana. The loss was crushing. It took a long time to recover.

I didn't know about the Center then, and wish that I had. I have witnessed how the Center restores lost, aching children and families to their former joyful, strong, and best selves.

I joined the Center's Board of Directors because of my past, but I stay involved and motivated because of all of our futures.

- Amanda Rand

Gretchen Johnson Tracy Keegan Jan Nelson Erin Ovalle Amanda Rand Jim Salter Patricia Rosi Santucci Melissa Smith Carl Toney Scott Whytock

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founder

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# York County Growth

Growing awareness of the Center's services is sending more York County families to both our Portland and Sanford sites.

- Since opening our service site on Main Street in Sanford in 2011, we have doubled the number of people served there, with more than 50 children and their families enrolled last year.
- An additional 60 York County residents came for service in Portland a substantial increase, in just one year.
- And the York County community is • calling on the Center. Staff conducted education, training, or crisis response sessions for 10 local schools and organizations.



# "I joined the Board because of my past."



#### **Tender Living Care**

The Center's Tender Living Care program offers support to families living with the serious illness of a family member, at any point along the journey.

Connecting with others who understand what they're going through can support families in ways that help them communicate better with one another and cope with the changes illness brings the family. In the past year, nearly 70 participants met in weekly, evening peer groups for children ages 3-18, ill adults, and care-giver adults.

Activities varied. During one session, for example, family members crafted flags representing their hopes and dreams. For another, guest presenters shared techniques to use at home for relaxation, nurturing, and other kinds of care.

## A Tool to Reflect and Assess

#### ••••••

With help from the University of New England's Project REACH, we've developed a unique program evaluation tool. It assists children, teens, and adults in our peer grief support groups to reflect on personal changes along their grief journey.

When they join a group, and twice throughout the year, participants sit down with a group facilitator to respond to a series of statements that help them consider their closeness with others, physical health, confidence in their own choices, emotional support systems, and support from the Center.

Their confidential responses will help inform and guide improvements in Center services.

"We had help from a volunteer who speaks Russian."

Resettled in Portland from Afghanistan by way of a refugee camp in Russia, a mother and her five children could not turn to family or friends for support when she became seriously ill.

Patricia Ellen, then coordinator of our Tender Living Care program, worked to arrange home visits and overcome a language barrier.

"We had help from a Center volunteer who speaks Russian, which the children had learned during their time there," she said. "It was wonderful to see how caring the kids were for their mother and each other."

- : Thank you for your help keeping :
- Center services free for families.

#### tool. It assists our neer grief "Now I like to talk to people."

Excerpted from an August 23, 2013 Portland Press Herald article by Matt Byrne, quoting Nyamouch Gai, 14, a Multicultural Peer Support program participant originally from South Sudan.

Although Gai does not remember her family members' involvement in war, she has already noticed the lifelong effects. "We have lots of aunts, not many uncles," Gai said. "Most of them went into war and never came back."

Gai said that since she has participated in the Center's sessions, she has learned how to open up to her peers and make more friends.

"It's a safe place to come to if you're feeling down," said Gai, who smiled when she admitted she used to be shy before she came to the Center. "Now I like to talk to people."







#### **Community Outreach**

For more than 1,000 callers, Center staff provided one-onone compassionate listening, information about our peer grief-support groups, guidance to help support young people experiencing grief, and referrals to other services.

For the community, the Center made 94 outreach visits. Schools called upon us for crisis response when teachers, students, or another member of their community died.

Businesses asked for "Lunch and Learn" sessions for employees. Organizations and schools wanted how-to training in supporting young people and families through times of illness and death.

#### **Multicultural Peer Support Program**

Working this year with three Portland elementary, middle, and<br/>high schools, the Center's Multicultural Peer Support Program<br/>served children resettled locally from countries suffering<br/>violent conflict or natural disaster. Professional staff guided<br/>a team of volunteers whose training included intercultural<br/>perspectives on grief and loss.More than 100 students, families, school personnel, and<br/>volunteers attended the program's end-of-year Community<br/>Night, sharing a meal and the treat of songs and films created<br/>by the students.

The program was seen as an innovative model at trainings and conferences last year in Atlanta, Savannah, Phoenix, and Toronto. Staff also offered training locally in schools and housing agencies. Our volunteer Intercultural Advisory Council helped develop strategies to overcome language, culture, and scheduling barriers in connecting with students' parents.



Taking off on a zip line is Achen Charles, 11, one of a dozen Multicultural Peer Support program participants who took part in an outdoor adventure, leadership development, and grief support day camp this summer.

# "That's where healing can begin."

How does the Center respond when a school calls because of a sudden death?

"We do what works best for each school," says Valerie Jones, the Center's bereavement services coordinator, "But, whenever possible, we go to the school and meet directly with the students, teachers, and other members of their community."

"That's where healing can begin—in a place where the community can gather together in a familiar environment, to give and receive comfort and support."





#### Who Called upon the Center?

A sample of groups receiving one or more of our education, training, or grief support sessions during the fiscal year.

**Biddeford:** University of New England, training Dover-Foxcroft: Pine Tree Hospice, training Falmouth: Falmouth Elementary School, crisis response Gorham University of Southern Maine, crisis counseling class Kennebunk: Middle School of the Kennebunks, education Kennebunkport: The Landing School, crisis support North Berwick: Vivian Hussey Elementary School Northport: National Association of Social Workers, training Portland: Boys and Girls Club, crisis response Catholic Charities, education

#### Community Counseling Center, education and support Deering High School, education Diversified Communications, education Glickman Symposium, training Hall School, crisis response Learning Works, education Lincoln Middle school, education Maine Association of School Counselors, education Maine Medical Center, multiple trainings

Portland High School, support Portland Housing Authority, education

Presumpscot Elementary School, support

Riverton Elementary School, crisis response

Riverton Park community group, education

Reiche School, education

Ronald McDonald House, education University of Southern Maine, training and education

University of New England classes

**Rockland:** 

Coastal Family Hospice, training Saco:

Thornton Academy, crisis response Spurwink Training Institute, training

Sanford: Rotary, education

Cancer Care Center of York County, education Scarborough

Hospice of Southern Maine, education

Maine Center for Cancer Medicine, education South Portland

Southern Maine Community College, education STRIVE, crisis response

Wells:

CareLink, training

Westbrook:

University of New England, education Atlanta, Georgia:

Emory University, education

Savannah, Georgia:

American Art Therapy Association, education

Kate's Club, consultation

Phoenix, Arizona:

Symposium of the National Alliance for Grieving Children, education **Toronto**, Ontario:

North American Refugee Health Conference, education

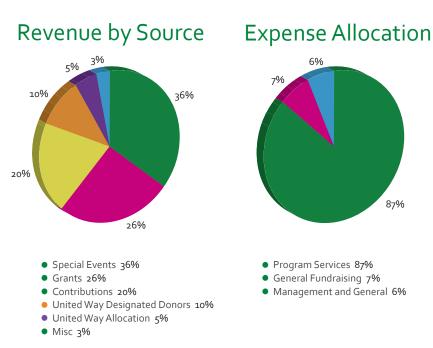
# FINANCIAL STATISTICS (AUDITED)

#### Revenue

Revenue from Services*	\$0
Contributions, Grants, Events, Community Support	\$819 <b>,</b> 964
Investment Gain	\$7,560
Total Revenues	\$827,524

#### **Expenses**

Program Services	\$677,500
Management and General	\$52,949
Fundraising	\$51,625
Total Expenses	
Profit Margin	\$45,450



\*The Center provides services to grieving children and families at no charge, through the tremendous generosity of our community.

# "I could have used a place like this."

Mark Dissell of Yarmouth, Maine surprised us this summer with his hand-delivered donation of almost \$1,000, collected from friends to mark his hike of the 100-Mile Wilderness section of the Appalachian Trail. "My dad died when I was 12," he said. "I could have used a place like this."

Cancer, suicide, heart disease,

violence, accidents, and more mean

: children and families need help.



Cindy at our 2013 auction and dinner gala, with husband Lee Nelson

### Thanks, Cindy

When WCSH6 News Anchor Cindy Williams finished her evening broadcast on Friday, February 3 this year, she made a beeline to the Center's annual gala to host it, as she has for several years. She also has made outstanding news videos about the Center's "life changing" work.

"Over several years, I've been able to sit down and talk with many families at the Center," she says. "Their stories are all different, but what they say about the Center is the same: they don't know what they would have done without it."

Love Really Counts: Our 2013 Auction and Dinner Gala generated more than \$170,000. It was a moving, memorable evening thanks to Cindy and our guests, sponsors, volunteers, auctioneer Tom Saturley, and Center families who shared their stories.

# "It's about the kids."

Says WCYY DJ Mark Curdo, "Markathon is about the kids, their families, love and all kinds of music!" In December 2012, the week-long WCYY Markathon raised more than \$37,000 for the Center, taking pledges from listeners for any song they requested. "I'm lucky," Curdo says. "I haven't had many close losses in my life. I can't even begin to imagine how it must feel. When I meet and hear the stories of kids, moms, dads, brothers, and sisters who haven't been as lucky as me, I'm inspired by them."

### Thanks, Red Claws

Crusher, Maine's only basketballplaying crustacean, visited the Center last year for a press conference announcing **Hoops for Hope**, a Center partnership with the Maine Red Claws, presented by General Dynamics Bath Iron Works with a two-year gift of \$25,000. Fans join the fun by making pledges to support the Center based on players' free throws.

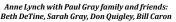


#### Thanks, Joan

When Olympic Gold Medalist Joan Benoit Samuelson visited last summer with **TD Bank Beach to Beacon 10K** runners raising money for the Center, she reminded them not to judge their performance in a race—or along the grief journey—by anyone else's. "Run your own race," she said.

As the 2012 race beneficiary, the Center raised more than \$65,000, thanks to a gift of \$30,000 from the TD Charitable Foundation, and fundraising by 50 Center FundRacers and other race participants.







Ioan Benoit Samuelson, right with Nancy Thompson, our 2012 board president

### Thanks, Paul's Friends and Family

• His friends say that to become the great player he eventually • was, Paul Gray put a lot into his golf game—just like he did for his job, family, and community.

• A Maine Medical Center and MaineHealth leader and Center • board member, Paul died in 2011. His colleagues and family helped us launch the Paul Gray Memorial Swing "Fore"

- **the Center** in 2012, raising \$55,000 through a great golf
- outing at The Purpoodock Club in Cape Elizabeth.



A "key to the city" from Portland Mayor Michael Brennan, right, during Markathon last year



Thanks, United Way

United Wav donors and hands-on volunteers supported the Center's work in both greater Portland and York County.

#### WITH GRATITUDE - July 1, 2012-June 30, 2013

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A complete list of 2012-13 donors can be found online at cgcmaine.org.

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# **In Memory** and Honor

#### In memory of: Marie Almy

Constance Asdourian **Rich Baldwin** Lindsay Berghuis Emily Bobbit **Russ Bornstein** Rohert Bromee Grant Chandler Norbert M. Chiland Regina Clarke Sloan Critchfield Michelle Anne Cullen Anita Daley Alexis Dav Gene De Foliart Jenna Mangini and Elijah Norbert Albert R. Farina Alfred and Agnes Figliola Evelyn Finkelman Iane Giese Kevin Grover Damien Hagerty William J. Hannigan III **Bill Hemmens** Ann and Dan Henry Mr. and Mrs. Michael Herger Amy Hewitt Cecilia Richardson Hicks Amy Hill Eckart Horn Allyson Joy Connor and Joan Elizabeth Thompson Mary Katherine Stephanie Klein John P. McHugh Michael McKenna Ioanne McManus Darline Joy Cloudman Millett Antonio and Maria Morelli Sally-Ann Morse Callan Andrew Mueller Stephanie Mull Kelly Murphy Lois Murphy Irene Newborn Gail Osgood Anthony Arthur Pereira David Provost Ralph Rich Martha Fifield and Ronda Sanders Kevin Ryan P. Gregory Scully Stephen B. Small Hedy Smith Susan Smith

#### Mr. and Mrs. Walter Soule Peter Sticknev **Timothy Stickney** Sandy Hook Elementary students, families, and staff of Newtown, CT Travis Sullivan Barbara Swain

Philip Thorpe In honor of:

Timmy Thompson

Geoff Allen Sara Almy Ionathan Avers Lily Beausang-Gosselin Allison Beck Christine Bennet Susan and Jay Bolster Patti Campbell The Mayrand Family Taryn Freidman Steve Hart Heather Hodgkins The Jirikowic Family Nancy Brain and John Watson Linda Kelly Rob Lamb Libby and Mike Lauze Alison Leonard Dr. and Mrs. Joseph Long Steve Maxcy John McDonough Michael Moore Aiden Morse Steve Putnam Elizabeth P. Quinlan Hersom, McNamara, Charest, Foster, and Richards families Kimberly Simard Barney Skolnick Patricia Stone Nancy Thompson Melissa Smith and Brian Corcoran Diana Warren Michelle and Trapper White Monica Wood Greta Yankiver

# Volunteers

July 1, 2012-June 30-2013

#### **Program Volunteers**

Lynn Abood\* Danielle Alexander Sara Almy Jacki Alpert Kristina Andren Donna Andrews Edward Armbruster Peter Arndt Sara Asch\* Paul Attardo Carmela Barton Allison Beck Mike Berkowitz Lori Black Henry Bliss Michaela Boland\* Phaedra Bond Anne Marie Briggs\* Kate Brown Jane Bruno James Byers Patti Campbell\* Kimberly Carr Beth Carter\* Julie Chevalier' Liz Clough Nantz Comyns Erin Conner Anna Consla-Schroeter Kerry Conway Danielle Costigan Shannon Cotter\* Lauren Coughlin Valerie Craig Sorcha Cribben-Merrill Triss Critchfield Sarah Cummings Lois Curtin\* Patty Dempsey Debbie Deschambeault-Mazjanis Diane Dickinson Kathryn Diggs' Andy Dixon Mary P. Donahue Lazarus Donato Deborah Duffett Donna Duffy Julie Edmonson Melissa Esty John Flanagan Lynn Foley\*

Marjorie Ford Karen Franchoise Kristine Franklin Meghan Garrard Alyssa Marie Garvey\* Rachel Gitelson Lynn Grimald Greg Grigsby Nora Gross\* Marijo Hamilton Steve Hart Kate Hassett Rebecca Hatcl Jess Healy Anne Heelen Deb Henry\* Christine Hensley Brittini Herring Tatyana Herron Drew Hill Sharon Hill Norm Hillsgrove Pam Hines John Holland Lynne Holler Tom Hopkins Carol Howard Sue Howe Lisa Howell Pam Ingram Monique Isherwood\* Jean Jala Tricia Iamiol Noreen lensen Sheila Jepson Ruth Johnson Pamela Kallas Artut Kaptelinin Maureen Keeley Nancy Kellar Sarah Kelley Iane Kirton Beth Kittredge Edward Laboke\* Ioanne Larman Janine Lauze\* Solange LeBorne lim Lee Jaymee Legassey\* Helen Lonegan Blaise Maccarrone Margo Mallar Jeanne Markin\* Ioan Martav Maryellen Mcevoy

Pam McGrath Sharon McKenna\* Alissa Messer Nikki Millonzi Stephanie Morris Suzanne Mueller Colleen Myers Nancy Nally Rachel Neales\* Donna Oakley Peg O'Brien Cathleen O'Donnell Shawna Ohm Josephine Okot Beth Olsen Ally Olson Karen Orr Cathy Paglio\* Lori Parent Toni Parise\* Suzanne Patterson Maureen Peters Maria Peverada Deb Pfeffer Iav Piscopo\* Sheryl Plummer Tony Pollino Kay Porter\* Laura Powers Laura Pride Peter Prinz\* Beth Quinlan Natalie Reisinger Nancy Richardson Rhonda Ring Nancy Robinson Patti Ross Peggy Rowe Jon Rudnicki Kristen Rvar Jori Rynberg Sanaa Salar Brittany Sampson Erin Saveall Luanne Schoninger Abdi Sharif Linda Siglock Daniela Skalina Leslie Smith Bruce St. Thomas Teresa St. Peter Jennifer Stockless Pat Stone\* Karen Stowe Amber Strickland

Edward Szalajeski Pamela Szalajeski **Ellen Theodores** Matthew Theodores Carl Toney Rosalie Truiillo Ioan Uraneck Beth Van Gorden<sup>3</sup> Katie Vandermast Jess Violette **Julie** Vohs Kristine Watson Doug Watts Johanna Webber Stephanie Williams Susan Jane Winslow Christine Wyman Gretalynn Yankiver Howard Yates Ayla Zeimer \*Also volunteered to assist event or office projects Office and Event Volunteers Lyndsey Anderson

Auch Anolding Abigail Beigel Jane Berger Laura Bither Michele Bolud Aiden Bowe Iamie Brinkler Hilary Brune Ioan Buelle Joan Burke Emily Cesta Mechelle Connolly Ida Connolly Peter Connolly **Destiny** Cook Caleb Crocker Alyssa Crowley Kimberly Damor Hannah Davis Lori Davis Jenny Devine Tracy Dickinson Iody Dolley Laura Dow Vantiel Duncan Ted Durost Rachel Durost John-Corey Edmiston Elizabeth Ferreira

Zachary Smith

Kyle Snow

Kim Fisher Mia Fisher Becca Foley David Ford Allyson Gabriele Susan Gaudet Celine Gauthier Matthew Gedares Matt Gerardo Carolyn Giberson James Giberson Sheryl Graves Michael Haith Terry Hand Katie Hogan Lynne Holland Heather Huntzinger Halee Jandreau Ginger Jones Jean Jowell Madeleine LaBrecque Carolyn Lane Laura Lepine Janet Letalian Kimberly L'Heureux Samantha Libby Mai Mangin Emily Manter Keyly Martinez Melissa McAllister Maureen McHugh Diane Meehan Katie Meehan Candice Metcalf Allison Metsker Ianet Metzger Marianne Miro Sandra Moran Carol Mosley Sarah Mosley Kimanna Nguyen Ann-Marie Oberg Ellen O'Keefe Danielle O'Neill Lindsay Owen

Natalie Roberts Ann Ronson Ann Marie Rousselle Karen Savage Kristin Schard Sam Sessler Abby Siegel Beth Skypeck Patti Small Anna Spitzinger Liz Taranino Christine Taylor Izzy Terracciano Lisa Toner Mary Kate Walsh Patty Walsh Diana Warren David Warren Adele Werner Christine Wyman

# Your gifts of time, talent, and love change lives.





Center volunteers complete an orientation session and a background check. Volunteers who facilitate our peer support groups also receive extensive training, coaching, and support from Center staff and consultants.

Carissa Parent

Erin Pirkkanen

Katherine Poissel

Katherine Possier

Elizabeth Poulin

Perri Powell

John Reaman

John Reed

Liz Reed

Kai Patricio

# THANKS TO YOUR SUPPORT

#### **2013 Center Highlights**

- Volunteers gave us a record-breaking 24,000 hours! They facilitated grief-support groups, made events successful, assisted office operations, maintained facilities, and more.
- Nearly 400 children, teens, and adults grieved with and helped one another heal in our peer-support groups in Cumberland and York counties.
- Over 1,000 phone callers found compassionate support, plus information and referrals, when they spoke with staff members at the Center.
- More than 470 young people and 1,500 adults received education, training, or crisis support at 94 schools, colleges, healthcare centers, and other agencies.
- Connecting with the Center online, often sharing personal experiences of loss, 13,000 individuals learned about Center programs and found grief resources.



## JOIN US IN 2014

#### **Volunteer Orientation and Training**

Volunteers are our most valuable resource! At an orientation session, you'll learn about training to become a peer-group facilitator, and additional volunteer opportunities.

For times and dates, please call 207.775.5216.

#### **Grief Support Groups**

*In Portland:* For children and their families, young adults, bereaved parents, and young widows/widowers/partners. *In Sanford:* For children and their families, and young widows/widowers/partners.

For information on joining a group, please call 207.775.5216 or email valerie@cgcmaine.org.



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# Please make a gift before year's end



Online: cgcmaine.org/donate By mail: P.O. Box 1438, Portland, ME 04104 By phone: 207.775.5216

Love Really Counts: Our 2014 Auction and Dinner Gala. 5:30-9 p.m., Friday, February 7 Holiday Inn By the Bay, Portland



- Elegant cocktail hour with best-of-Maine silent auction
- Live auction with Tom Saturley, CAI, of Tranzon Auction Properties, followed by dinner
- Inspiring program hosted by Cindy Williams, award-winning WCSH6 news anchor

Join us as a sponsor, guest, auction donor, or all three! Call 207.775.5216 or email elyse@cgcmaine.org or lianna@cgcgmaine.org.

**SUPPORT. RESILIENCE. healing.** PLEASE JOIN US | CGCMAINE.ORG | 207.775.5216